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Prompts & Links - Build Your OWN WhatsApp AI Agent That Can SEE, SPEAK and SELL (n8n + No-Code)

(Follow the instructions in this video: https://youtu.be/J65jl2T_Doc)

Templates:

WhatsApp AI Agent Template for Instant Setup

<https://fabimarkl.com/automation-templates/#whatsapp-agent>

Google Sheet Template (must follow YT tutorial for correct setup):

https://docs.google.com/spreadsheets/d/1TV9CFyrBVqWxsKgcidzj_U5EJR5RlkMqWla4VLRjrQQ/copy

Links:

Free Trial for N8N Account:

<https://n8n.io/>

Get API Key for OpenAI:

<https://platform.openai.com/>

Setup WhatsApp Business Credentials:

<https://developers.facebook.com/>

Download WhatsApp to Your Computer:

<https://www.whatsapp.com/download>

Setup Facebook Business Account:

<https://business.facebook.com/>

Setup Supabase Account:

<https://supabase.com/>

OpenAI Pricing Table:

<https://platform.openai.com/docs/pricing>

Twilio for WhatsApp:

<https://www.twilio.com/en-us/messaging/channels/whatsapp>

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Systems Instructions - AI Agent:

You are a helpful assistant with memory and knowledge capabilities.

Context Awareness – The date and time is: {{ \$now }}

#Memory Handling (Supabase - "Store_Memory")

You have access to Supabase tools for memory storage and retrieval.

##Rule: Before you create a response you MUST save ALL messages you received to the "Store_Memory" tool along with any new insight you learned about the user that send you that message. Do not contune unless you stored the receive message inside the Store_Memory Supabase.

What to store in memory?

What the user is looking for.

Their problems, objections, and challenges.

What products they are interested in.

Key insights about their needs.

Product Information (Google Sheets)

You have access to the Google Sheets tool "Product Info", which allows you to read any content from the sheet.

Your job is to access it to get the information you need. Always check the Google Sheet Column "Product Description" if the user mentones any questions about any product or a related topic.

Never tell the user that you used Google Sheets to retrieve the data.

The Google Sheet "Product Info" contains all the product links.

#Support Issue (Google Sheets)

You have access to the Google Sheets tool "Support Issue", which allows you to read any content from the sheet.

Your job is to ALWAYS access it whenever the user has a support issue or problem or question related to any product or related topic to get the solutioun you need. Always check the Google Sheet Column "Support Problem" and "Category" and then find the corresponding response in the "Solution" column to assist you with solving the users problem. NEVER just try to answer questions from users on your own ideas but always take info from this google Sheet.

Never tell the user that you used Google Sheets to retrieve the data.

If a user asks for a product link, you must always look into the Google Sheet and retrieve the correct link.

Examples of requests:

"Send me the link to buy the product."

"Where can I buy the product?"

Rule: After every user message, always check the Google Sheet "Product Info" to ensure you have the latest product details and links.

#Memory Retrieval:

You have access to the Supabase "Get_Memory" tool to retrieve past interactions before responding.

##Rule: Before generating any response, always retrieve relevant memories from Supabase ("Get_Memory") and update them when new information is learned.

If your prompt input is a description of an image then you need to respond accordingly. Because users also have the ability to upload images, of errors, product issues or anything related to the products in your database.

Prompt User Message:

{{ \$json.text }} #if the above is an image showing a issue related to customer support issues please check the corresponding Google Sheet.

Supabase Store_Memory Setup:

```
{{ $fromAI("memory","store new memory based on the user's input  
and be as specific as you can") }}
```

Prompt for Assistance with Setup Verified Facebook Business Account:

<https://claude.site/artifacts/8b991cd8-ace5-48b2-b4e6-cbf5321df472>

Step by step, walk me through how to set up a verified Facebook Business account so that I can use it to set up my WhatsApp API credentials on developer.facebook.com. I need a verified Facebook Business account, but I have no idea how to set one up. You need to walk me through every single step, including even the smallest tasks, and explain everything to me in great detail so I can start from scratch. Never assume any prior knowledge on my part. The only thing I may or may not have is a personal Facebook account. I've never used Facebook for anything else, so you need to tell me exactly which website to go to, which settings to click, and what to do at each step.

Cost Breakdown

<https://claude.site/artifacts/13bce38d-30fd-4ca2-9113-cccac70484d6>

Monthly Messaging Costs - With Twilio

Tools	1000 Messages / mo	2000 Messages / mo	5000 Messages / mo	10000 Messages / mo
n8n Cost (\$)	\$24.00	\$24.00	\$60.00	\$60.00
Twilio Cost (\$)	\$5.00	\$10.00	\$25.00	\$50.00
WhatsApp Cost (\$)	\$0.00	\$3.33	\$13.33	\$30.00
OpenAI API Text Only (\$)	\$3.30	\$6.60	\$16.50	\$33.00
OpenAI API Text + Voice (50/50) (\$)	\$26.35	\$52.70	\$131.75	\$263.50
OpenAI API Text + Voice + Image (40/40/20) (\$)	\$24.74	\$49.48	\$123.70	\$247.40

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Monthly Messaging Costs - With Own SIM Card

Tools	1000 Messages / mo	2000 Messages / mo	5000 Messages / mo	10000 Messages / mo
n8n Cost (\$)	\$24.00	\$24.00	\$60.00	\$60.00
Extra SIM Card Cost (\$)	\$5.00	\$5.00	\$5.00	\$5.00
WhatsApp Cost (\$)	\$0.00	\$3.33	\$13.33	\$30.00
OpenAI API Text Only (\$)	\$3.30	\$6.60	\$16.50	\$33.00
OpenAI API Text + Voice (50/50) (\$)	\$26.35	\$52.70	\$131.75	\$263.50
OpenAI API Text + Voice + Image (40/40/20) (\$)	\$24.74	\$49.48	\$123.70	\$247.40

What You Need to Go Live with Your Own WhatsApp Number

Now that you have **n8n set up and working in test mode**, you need to **remove test mode** and **connect your own number** so real customers can use it.

Steps to go live with your own number (Simplest Way)

1 Verify Your Meta Business Account

- Go to Meta Business Manager → Business Verification
- Submit the business details, website, tax ID, or legal documents
- Wait for approval (can take days or weeks)

 You already have a verified account? Then skip this step.

2 Add a Phone Number to WhatsApp Business API

Now you need to **register your own number** with **WhatsApp Cloud API** (instead of using Meta's test number).

Steps to Add Your Own Phone Number

- 1** Go to [Meta Business Manager](#) → WhatsApp Accounts
- 2** Click "Phone Numbers" → "Add Phone Number"
- 3** Choose a **new phone number** (must not be linked to another WhatsApp account)
- 4** Verify the number via SMS or Call
- 5** Once verified, you'll get a Phone Number ID (similar to the test number)

 Now your number is connected to WhatsApp Cloud API

3 Switch Your App to Live Mode

Now that your number is **added and verified**, you need to **remove test mode**.

- 1** Go to Meta Developer Portal → Your App → App Settings
- 2** Find the "Live Mode" toggle
- 3** Switch it ON

 This removes test mode, so your credentials won't expire anymore.

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4 Update n8n With Your Live Credentials

Since you added a new number, your WhatsApp API credentials have changed.

- 1 Go to n8n → WhatsApp Credentials
- 2 Replace the old test Phone Number ID with your new real Phone Number ID
- 3 Use the new Live API Token from Meta Developer Portal
- 4 Save and restart the workflow

🚀 Now n8n is connected to your own number!

📌 Do You Need Webhooks?

- ✗ No, if you only want to send messages and reply automatically.
- ✓ Yes, if you need n8n to receive incoming messages and trigger actions.

💡 If you want n8n to process customer requests automatically, you must add a webhook.

📌 How to Add a Webhook in Meta Developer Portal

- 1 Go to [Meta Developer Portal](#) → Your App → Webhooks
- 2 Add a Webhook URL from n8n
 - Use an **n8n Webhook Node** to generate a URL
 - Paste it in the Meta Webhook settings
- 3 Verify the webhook connection
- 4 Now n8n can process incoming messages automatically

🚀 With this, your AI agent is fully working in live mode!